

MEMBERS' GUIDANCE SUMMARY TO THE NEW NORMAL

Updated 4/08/20

With your health and safety at the forefront of our mind, as well as that of our staff, we have adapted our protocols, so they comply with guidelines. Please take the time to familiarise yourselves with the guidance below, to help us deliver a great service.

- Table service only throughout the Club
- Please follow signs and floor markings and observe social distancing at all times
- Facial covering must be worn when moving around the Clubhouse
- Maximum of 2 people in Main Club toilets and 1 in the Sloop's toilets
- If eating in the garden, please come in and order your drinks and food from the order and payment point, located in the Bar area
- Dogs are welcome in the wheelhouse and the garden only. They must be kept on a leash at all time and members are asked to clear up after them.

Booking compulsory to guarantee tables. Please call us on 01243 512918 option 2 with:

- Your Name & Membership number
- The Date/Time of booking
- Any dietary requirements
- Number of households
- Number of guests

Who can sit with whom?

- **Same household:** up to 8 inside and 10 outside, no special requirements.
- **Two households:**
 - **Inside :** 2 metres away or with screen
 - **Outside :** '1 meter +.
- **More than 2 households, outside only** up to 6 people from up to 6 households '1 meter +'

On arrival at the Club:

- Keep to your booking time or call us if you are likely to be late.
- Entry to the Club is either via the Sloop doors or the main door.
- Please sanitise or wash your hands upon arrival.
- Please put on your face covering
- You can top up your card at the office to avoid delays.
- Make your way to the double doors by the Bar where a member of staff will check your balance, top up if required and take you to your table ready to take your order.

Social drinking: No meals

- On busy days, there will be designated areas in the Garden and Wheelhouse
- Social Distancing rules (2 meters or 1 meter +) must be followed.
- Drinks can also be ordered via the takeaway hatch if it is more convenient.
- No more than 6 people per group if from different households

Thank you

